

The Pet Resort at Greensprings, Inc.

2878 Monticello Avenue
Williamsburg, VA 23188
caring@williamsburgpetresort.com

Office: 757-220-2880
Fax: 757-220-0094

Boarding, Day Camp, Grooming & Training Agreement

Date: _____

Client Contact Information

Owner: _____ Co-Owner: _____

Telephone:

(h) _____ (c) _____ (c) _____

Address:

Email: _____

Authorized Alternate Pickup

Name: _____ Name: _____

Phone: _____ Phone: _____

Must Provide Bordetella, Rabies and Distemper Vaccinations.

Pickups after 11am will be charged a half-day charge per pet.

New customer deposits are nonrefundable regardless of time of cancelation.

Veterinarian Information

Clinic: _____

Phone: _____ Fax: _____

If your veterinarian office is not local and your pet(s) in need of emergency care, we will take your pet to the closest office with available hours during that time.

Pet One:

Name: _____ Breed: _____

DOB: _____ Sex: _____ Spayed/Neutered: _____

Allergies: _____

Suite Assignment: Feline (\$15.00) _____ Classic (\$29.00) _____
Deluxe (\$33.00) _____ Grande Luxury (\$39.00) _____
ARP (\$34.00) _____ Executive Suite (\$49.00) _____
For dogs over 12 years

Does your pet have any of the following?

___ Infection ___ Communicable Diseases ___ Parasitic Infestation
___ Abnormality or other physical defect ___ Other: _____

Do you wish your pet to socialize with other pets? Yes No
Is your pet accustomed to being crated or in a kennel? Yes No
Is your pet housetrained? Yes No
Can your pet jump fences higher than 5 ft? Yes No
Has your pet ever been aggressive with another dog? Yes No
Can we give your pet treats? Yes No
Has your pet ever bitten anyone? Yes No

Pet Two:

Name: _____ Breed: _____

DOB: _____ Sex: _____ Spayed/Neutered: _____

Allergies: _____

Suite Assignment: Feline (\$15.00) _____ Classic (\$29.00) _____
Deluxe (\$33.00) _____ Grande Luxury (\$39.00) _____
ARP (\$34.00) _____ Executive Suite (\$49.00) _____
For dogs over 12 years

Does your pet have any of the following?

___ Infection ___ Communicable Diseases ___ Parasitic Infestation
___ Abnormality or other physical defect ___ Other: _____

Do you wish your pet to socialize with other pets? Yes No
Is your pet accustomed to being crated or in a kennel? Yes No
Is your pet housetrained? Yes No
Can your pet jump fences higher than 5 ft? Yes No
Has your pet ever been aggressive with another dog? Yes No
Can we give your pet treats? Yes No
Has your pet ever bitten anyone? Yes No

Pet Three:

Name: _____ Breed: _____

DOB: _____ Sex: _____ Spayed/Neutered: _____

Allergies: _____

Suite Assignment: Feline (\$15.00) _____ Classic (\$29.00) _____
Deluxe (\$33.00) _____ Grande Luxury (\$39.00) _____
ARP (\$34.00) _____ Executive Suite (\$49.00) _____
For dogs over 12 years

Does your pet have any of the following?

___ Infection ___ Communicable Diseases ___ Parasitic Infestation
___ Abnormality or other physical defect ___ Other: _____

Do you wish your pet to socialize with other pets? Yes No
Is your pet accustomed to being crated or in a kennel? Yes No
Is your pet housetrained? Yes No
Can your pet jump fences higher than 5 ft? Yes No
Has your pet ever been aggressive with another dog? Yes No
Can we give your pet treats? Yes No
Has your pet ever bitten anyone? Yes No

Pet Four:

Name: _____ Breed: _____

DOB: _____ Sex: _____ Spayed/Neutered: _____

Allergies: _____

Suite Assignment: Feline (\$15.00) _____ Classic (\$29.00) _____
Deluxe (\$33.00) _____ Grande Luxury (\$39.00) _____
ARP (\$34.00) _____ Executive Suite (\$49.00) _____
For dogs over 12 years

Does your pet have any of the following?

___ Infection ___ Communicable Diseases ___ Parasitic Infestation
___ Abnormality or other physical defect ___ Other: _____

Do you wish your pet to socialize with other pets? Yes No
Is your pet accustomed to being crated or in a kennel? Yes No
Is your pet housetrained? Yes No
Can your pet jump fences higher than 5 ft? Yes No
Has your pet ever been aggressive with another dog? Yes No
Can we give your pet treats? Yes No
Has your pet ever bitten anyone? Yes No

TERMS OF AGREEMENT

By signing below, you are acknowledging that you have read and understand the following Terms of Agreement. This document is a contract between you (the "Owner") and Pet Resort at Greensprings, Inc. (the "Kennel"), for the care of the pet(s) identified above (the "Pet"). It will be kept on file as a continuing agreement between Owner and Kennel, and the information provided above will be updated only at the request of either Owner or Kennel. In addition, the following terms apply each time the Pet is boarded at the Kennel.

1. The Owner specifically represents that he or she is the owner of the Pet, free and clear of liens and encumbrances, and has discretion to make arrangements for the care and feeding of the Pet. Owner further represents that the Pet does not have an infection, communicable disease, parasitic infestation, abnormality or physical defect that has not been made known to the Kennel in the information provided above.

2. Owner agrees to pay the rate for boarding in effect on the date the Pet is checked out of the Kennel. Owner further agrees to pay all costs and charges for Additional Requested Services, as identified above.

3. Should veterinary services be required for the Pet during his/her stay, Owner agrees to pay all such veterinary costs for the Pet that are incurred during its stay at the Kennel.

4. By signing the contract and leaving the Pet with the Kennel, Owner certifies that all information provided about the Pet is accurate.

5. Prior to leaving pet with Kennel, Owner shall notify the Pet's veterinarian and have all vaccinations current and have a copy available to the Kennel.

6. The Kennel shall exercise reasonable care for the pet delivered by the Owner to the Kennel for boarding, including providing:

- (a) adequate feed;
- (b) adequate water;
- (c) adequate shelter that is properly cleaned;
- (d) adequate space in the primary enclosure for the particular type of animal depending upon its age, size, species and weight;
- (e) adequate exercise;
- (f) adequate care, treatment and transportation; and
- (g) veterinary care when needed or to prevent suffering or disease transmission (in the discretion of the Kennel or upon the Owner's request after notification by the Kennel);

7. It is expressly agreed by the Owner that the Kennel's liability shall in no event exceed the lesser of: (a) the current chattel value of a Pet of the same species, or (b) the sum of \$200.00, per animal boarded.

8. The Owner agrees to be solely responsible for any and all acts or behavior of the Pet while it is in the care of the Kennel, and agrees to indemnify and hold harmless the Kennel in the event the Kennel incurs liability toward any other Owner as a result of the Pet's behavior or acts.

9. Owner further agrees that the Pet shall not leave the Kennel until all charges are paid to Kennel by Owner, unless the Kennel agrees to another method of payment at the Kennel's sole option. The Owner acknowledges, and hereby agrees, that a lien shall be placed upon the pet by the Kennel in the amount of any unpaid charges owed the Kennel. The Owner hereby agrees that, in the event the boarding charges are not paid when due in accordance with this contract, the Kennel may exercise its lien rights upon ten (10) days written notice from the Kennel to the Owner, by certified mail to address shown above on this Boarding Agreement. The Kennel may sell the Pet for any and all unpaid charges, at private or public sale,

in the sole discretion of the Kennel, and Owner specifically waives all statutory or legal rights to the contrary. If such sale shall not secure a price adequate to pay such costs of board or other charges delinquent, plus costs of sale, then owner shall be liable to kennel for the difference. All monies realized by kennel at such sale over, and above the charges due and costs of sale, shall be paid by kennel to owner.

10. If the Pet becomes ill or injured while in the custody of the Kennel, the Kennel shall provide the Pet with emergency veterinary treatment for the illness or injury. The Owner acknowledges and agrees that he is responsible for reasonable and necessary costs of emergency veterinary treatment for any illness or injury occurring while the animal is in the custody of the Kennel. The Kennel shall pay for veterinary treatment of any injury tha the animal sustains while at the Kennel if the injury resulted from the Kennel's failure, whether accidental or intentional to provide the care specified in paragraph 6 above. However, the Kennel shall not be required to bear the cost of veterinary treatment for injuries resulting from the animal's self-mutilation.

11. This contract contains the entire agreement between parties, and cannot be altered without a further written agreement. The Terms of Agreement remain binding on the parties for subsequent stays by the Pet, whether or not this Boarding Agreement is re-executed at the beginning of each separate stay. All terms and conditions of this Boarding Agreement shall inure to the benefit of and be binding upon the heirs, administrators, personal representatives and assigns of both Owner and Kennel.

12. Any controversy or claim arising out of or relating to this Boarding Agreement, or the alleged breach thereof, or as a result of any claim or controversy involving the alleged negligence by any party to this Boarding Agreement, may be settled by arbitration, at the sole option of the Kennel. In the absence of a further agreement by the parties to the terms thereof, the arbitration shall be conducted in accordance with the rules of the American Arbitration Association. Judgment upon the award rendered by an arbitrator may be entered in any court having jurisdiction thereof. In any case in which an attorney becomes involved, whether arbitration or otherwise, the prevailing party shall be entitled to its reasonable attorneys' fees and costs associated with litigation from the losing party.

13. I agree to allow photos/videos of my pet to be used for advertising and social media.

NOTICE

The boarding of animals is subject to Article 3.1 (§ 3.1-796.83:1, *et seq.*) of Chapter 27.4 of Title 3.1. If your animal becomes ill or injured while in the custody of the boarding establishment, the boarding establishment shall provide the animal with emergency veterinary treatment for the illness or injury.

The consumer shall bear the reasonable and necessary costs of emergency veterinary treatment for any illness or injury occurring while the animal is in the custody of the boarding establishment. The boarding establishment shall bear the expenses of veterinary treatment for any injury the animal sustains while at the boarding establishment if the injury resulted from the establishment's failure, whether accidental or intentional, to provide the care required by § 3.1-796.68; however, boarding establishments shall not be required to bear the cost of veterinary treatment for injuries resulting from the animal's self-mutilation.

Owner _____

Date: _____

Pet Resort at Greensprings, Inc.

Medical Permission Slip

I _____ hereby authorize The Pet Resort at
(Owner)

Greensprings, Inc. to administer _____
(name of drug)

to my pet _____
(name of pet)

Dosage of drug is _____ at _____
(amount) (time(s) of day)

I understand that the person or persons administering the medication are not a veterinarian or medical personal. The Pet Resort at Greensprings, Inc. has no medical staff on duty at any time and there is no personnel on duty from 6 pm to 7am. I hereby release and hold harmless The Pet Resort at Greensprings, Inc. and their staff responsible for any reactions, illness or death to the animal resulting from giving the medication as per the instructions given to them. I also understand that the staff will administer the medication per my instructions and my vets direction but they are not responsible for misinformation.

Owner's signature

Date

This paperwork carries forward as per legal language. This agreement is in affect indefinitely unless changed in writing by either party, and does not require to be signed with subsequent boardings.

The Pet Resort at Greensprings, Inc.

I request that my pets be boarded together day and night which is not normal policy of The Pet Resort at Greensprings, Inc. and I have been informed of the risks including but limited to: monitoring water and food amounts per pet, injuries from fighting pets, monitoring bowel movements and urinations, etc.

I hereby release The Pet Resort at Greensprings, Inc. from responsibility of any injury, illness or death to my pets which may result from them being housed together overnight.

Owner

Pet 1

Pet 2

Signature

Date

Paperwork carries forward as per legal language. This agreement is in affect indefinitely unless changed in writing by either party and does not require to be signed with subsequent boardings.

WARRANTY CERTIFICATE
The Pet Resort at Greensprings Inc.

PET OWNER _____ Pet Name(s) _____

MAXIMUM COVERAGE: \$500
EXPERATION DATE:
FEE PER PET: \$5.00 per visit _____ or \$40.00 per year _____

IN CONSIDERATION FOR THE PAYMENT OF THE WARRANTY FEE, ANDAND SUBJECT TO THE EXCEPTIONS, CONDITIONS AND LIMITATIONS LISTED BELOW, The Pet Resort At Greensprings Inc WILL PAY FOR ANY VETERINARY CARE PROVIDED BY A LISCENCED VETERINARIAN FOR THE CARE OR TREATMENT OF THE BOARDED PET LISTED ABOVE FOR ANY SICKNESS OR INJURY OF THE PET INCURRED WHILE THE PET IS BOARDING AT Pet Resort At Greensprings Inc. UP TO THE MAXIMUM LISTED ABOVE.

IF YOUR PET REQUIRES VET ATTENTION FOR A PREEXISTING CONDITION OR ILLNESS, Pet Resort At Greensprings Inc. AGREES TO TRANSPORT YOUR PET TO YOUR VET PROVIDED THE CLINIC IS IN THE WILLIAMSBURG, JAMES CITY COUNTY AREA. WE WILL CONTACT YOU AND YOUR EMERGENCY CONTACT AND INFORM THEM OF THE SITUATION. THEY WILL NOT NEED TO TRANSPORT YOUR PET TO THE CLINIC.

The Pet Resort at Greensprings Inc. Veterinary Care Warranty Program

Pet Resort At Greensprings Inc. service warranty program offers you, our valued customer, and peace of mind. You can be assured your pet will receive timely, professional veterinary care, should the need arise, at no additional veterinary costs to you.

Please be advised that not all pets are eligible for this program. Because of the effects of age upon an animal health, this plan is not offered to geriatric pets. I.e. Dogs over 10 years of age and cats over 10 years of age. Nor to puppies under 15 weeks of age.

As with most warranty programs there are exceptions to this coverage. The program does not cover:

- Pre-existing health conditions
- Injury, illness, death resulting from war
- Injury, illness, death resulting from whelping or pregnancy
- Injury, illness, death resulting from nuclear radiation or contamination
- Injury, illness, death when pets boarded together at the owner's request
- Illnesses which pets are vaccinated for including but not limited to Bordetella, Distemper, Parvo, and Dog Flu

TERMS AND CONDITIONS

This coverage shall be effective and binding on The Pet Resort at Greensprings Inc only if the pet owner complies with each of the following conditions:

1. In the event that the pet requires on-going treatment after its owner has taken possession of the pet, the pet owner hereby agrees to authorize his veterinarian to forward a copy of the diagnosis and treatment history to Pet Resort At Greensprings (such records may be required before any claim is paid)
2. reimbursement under this certificate shall be the Pet Resort At Greensprings, Inc. maximum liability and any monies paid by Pet Resort At Greensprings Inc. to the veterinarians and hospitals may be deducted from such reimbursement amount and shall not be in addition to such other reimbursements
3. Pet Resort At Greensprings, Inc, at its own expense, shall have the right and opportunity to examine any covered pet whose injury or illness is the basis of any claim when and as often as it may be reasonably required during the pendency of such claim

Any provision of this certificate, which on the effective date, is in conflict with the status of the state in which the pet owner resides on such date is hereby amended to the conform to the minimum requirements of such statutes.

Any and all original claims under this warranty must be submitted within fifteen days after Pet Resort At Greensprings, Inc relinquishes care, custody or control of the pet to the pet owner, together with documentation satisfactory to Pet Resort At Greensprings, Inc. . This coverage is the pet owner's exclusive remedy in the event of any claims for illness, injury or medical care fort a covered pet. Pet owner shall remain responsible for all charges exceeding the maximum coverage amount.

Any controversy or claim arising out of or relating to this certificate shall be settled by arbitration in accordance with the rules of the American arbitration association

AGREED AND ACCEPTED: _____ DENIED _____

Paperwork carries forward as per legal language. This agreement is in affect indefinitely unless changed in writing by either party, and is not required to be signed with subsequent boardings.